

Job Title: Technical Trainer

A fast-growing company in the Commercial Vehicle sector is looking for a Technical Trainer to lead the product technical training for internal and external customers.

Job Description: Technical Trainer with a passion for product design, development, and customer engagement and a proven track record of developing training tools and leading individual and group training sessions. Candidate is skilled at understanding electric vehicle technical functions and creating and administering in-depth technical training. Candidate also brings a history of working with product engineering and manufacturing organizations to create tools to educate and advance the knowledge of vehicle requirements and diagnostics.

<u>About the Role</u>: You will help distinguish our company with expertise, integrity, and professionalism to create solutions that exceed customer expectations. Among the responsibilities of the role are:

- Creation and ownership of product technical training materials covering Powertrain,
 Chassis, Body, and Electrical Systems.
- Creation and ownership of a living diagnostic and corrective action manual for Orange
 EV field service technicians and manufacturing team members.
- Administering technical training for new Orange EV hires and customers
- Working integrally with the Product Engineering Departments on current and future product programs
- Hands on collaboration with Manufacturing and Service Team Members
- Daily support of Field Service Technicians for vehicle health monitoring and issue resolution
- Hands on collaboration with Customers
- Up to 25% travel required

Qualifications:

- Technical degree, BS ME or EE Preferred
- Minimum 5 years in a product technical design or development role
- Electric Vehicle systems comprehension
- Excellent verbal and written communication
- High level of organization
- Strong project management skills, with excellent follow-up skills
- Problem solver adept at troubleshooting and resolving issues
- Detailed-orientated
- Strategic thinker
- Proficient with Microsoft Office applications: Word, Excel, and Outlook.
- Experience working in Vehicle Manufacturing industry preferred.

Other Information:

- Medical, Dental, Vision, Life, and 401K
- Vacation and Sick Pay

If you are ready to become part of our family, apply online at www.orangeev.com.